

**REPLY/AMENDMENT
FEE TRANSMITTAL**

Attorney Docket No.	95-4269
Application Number	09/577,320
Filing Date	May 24, 2000
First Named Inventor	Parasu
Group Art Unit	2178
Examiner Name	Nguyen, Dang

RECEIVED
FEB 04 2004
Technology Center 2100

AMOUNT ENCLOSED

\$ 0

FEE CALCULATION (fees effective 10/01/2001)

CLAIMS AS AMENDED	Claims Remaining After Amendment	Highest Number Previously Paid For	Number Extra	Rate	Calculations
TOTAL CLAIMS	16	20	0 ⁽³⁾	X \$18.00 =	0
INDEPENDENT CLAIMS	5	5	0	X \$84.00 =	0
Since an Official Action set an <u>original</u> due date of <u>February 7, 2004</u> , petition is hereby made for an extension to cover the date this reply is filed for which the requisite fee is enclosed (1 month (\$110); 2 months (\$400); 3 months (\$920); 4 months (\$1,440); 5 months (\$1,960)):					
If Statutory Disclaimer under Rule 20(d) is enclosed, add fee (\$110)					+
Total of above Calculations =					\$
Reduction by 50% for filing by small entity (37 CFR 1.9, 1.27 & 1.28)					-
TOTAL FEES DUE =					\$0
(1) If entry (1) is less than entry (2), entry (3) is "0". (2) If entry (2) is less than 20, change entry (2) to "20". (4) If entry (4) is less than entry (5), entry (6) is "0". (5) If entry (5) is less than 3, change entry (5) to "3".					

METHOD OF PAYMENT

- ☐ Check enclosed as payment.
- ☐ Charge "TOTAL FEES DUE" to the Deposit Account No., below.

AUTHORIZATION

- ☒ If the above-noted "AMOUNT ENCLOSED" is not correct, the Commissioner is hereby authorized to credit any overpayment or charge any additional fees under 37 CFR 1.16 or 1.17 necessary to maintain pendency of the present application to:

Deposit Account No.:

50-1130

OrderNo.: (Client/Matter)

95-426

SUBMITTED BY:

Typed Name	Edward J. Stemberger	Reg. No.	36,017
Signature		Date	February 3, 2004



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

SC
H6A
2/6 04

Applicant: PARASU

Examiner: Nguyen, Dang

Application No.: 09/577,320

Group Art Unit: 2178

Filed: May 24, 2000

Docket: 95-426

For: APPARATUS AND METHOD FOR CONTACTING A CUSTOMER
SUPPORT LINE ON A CUSTOMER'S BEHALF AND HAVING A
CUSTOMER SUPPORT REPRESENTATIVE CONTACT THE CUSTOMER

Date: February 3, 2004

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

FEB 04 2004

Technology Center 2100

AMENDMENT

Sir:

In response to the Official Action mailed November 7, 2003, please consider the following amendment and remarks.